

DFWHC INTERLOCUTOR

DALLAS-FORT WORTH
HOSPITAL COUNCIL

Spring 2014

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News from the Dallas-Fort Worth Hospital Council

Walk N' Roll!

An estimated 40,000 walkers participate in March for Babies – page 4



Winners from the
18th Annual
Employee of the
Year Luncheon
– page 16

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Steve Love

President/CEO
Dallas-Fort Worth
Hospital Council

The Coordination of Government

The Patient Protection and Affordable Care Act (ACA) was estimated to expand healthcare coverage to 32 million Americans by 2019. We now know half of the states will not expand coverage for Medicaid beneficiaries, decreasing those estimates considerably. One way to overcome this issue is to coordinate all governmental agencies during this expansion of coverage. Each plays an important role in the initiative.

U.S. residents have been focused on enrollment, debates and insurance plans. Hospitals have made modifications to bring better value and outcomes for patients by forming partnerships to improve the health of the communities we serve. The ACA is not perfect and it needs refinement. Especially when examining readmission penalties in communities with economic disadvantages. But clearly, the ACA moves our delivery system toward care coordination with effective patient outcomes.

Our governmental agencies must work together to maximize the effectiveness of the ACA. We need to remove barriers to clinical integration with antitrust guidelines and safe harbors. We should make changes to Stark patient referral laws and modify anti-kickback laws. We also need to overhaul the recovery audit contractor system (RAC), which was well-intended but flawed in implementation. The Office of Inspector General revealed that 72 percent of hospital appeals are overturned in favor of the hospital, clearly reflecting the need for improvements in the RAC's. The main problem in this broken system is auditors are paid to second guess the expertise of physicians with financial incentives similar to those for bounty hunters.

One of the major cornerstones of the ACA was to expand coverage to uninsured Americans. We need guidance from governmental agencies that supports hospitals and other charitable foundations in subsidizing premiums purchased through the new health insurance marketplaces. This will allow coverage expansion for many low income individuals, especially people with chronic disease.

We all want effective coordination of care. So let's coordinate all governmental agencies with clearly defined rules and regulations. This will allow all providers to serve patients with effective and affordable healthcare.

Thanks for supporting the Dallas-Fort Worth Hospital Council. ■

Spring 2014 www.dfwhc.org

DFWHC INTERLOCUTOR

EDITORIAL

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INTERLOCUTOR

1: one who takes part in dialogue or conversation

2: man in the middle of a line who questions the end men and acts as a leader



Carla Williams (top left photo, left), GroupOne employee and DFWHC representative, prepares for *March for Babies*. Mari Tietze (middle left photo, left), a former DFWHC Foundation employee, joins the DFWHC team. Elida Cisneros and Tammie Morgan (left, l to r), GroupOne employees, proudly display DFWHC's "Walk and Roll" t-shirts. Theresa Mendoza and Crystee Cooper (right, l to r) of the DFWHC Foundation, snap a "selfie" prior to *March for Babies* in Fort Worth.



FOX TV News Reporter Calvert Collins (left, l to r) interviews Steve Love, DFWHC president/CEO and chair for *March for Babies*, prior to the beginning of the Dallas walks.

A morning stroll

An estimated 40,000 walkers *March for Babies* on April 12



Like spring bluebonnets, a colorful array of t-shirts sprouted across Dallas and Fort Worth the morning of April 12 as an estimated 40,000 people participated in the ***March for Babies*** walks. The popular 5K events raised an estimated \$3.2 million for North Texas babies to have a chance at a healthy start.

Steve Love, the Dallas-Fort Worth Hospital Council president/CEO, served as the 2014 chair of the walks. **Pam Stoyanoff**, executive vice president/COO of Methodist Health System, and **Joseph DeLeon**, president of Texas Health Harris Methodist Hospital Southwest Fort Worth, served as co-chairs.

“This cause is a personal one for me,” Love said. “My family has been blessed and my son and daughter-in-law are expecting another child this summer. My entire family was honored to participate in the walks and we couldn’t have asked for a better turnout. Thanks to the diligent work of the **March of Dimes** and the **March for Babies** walks, research and the education of healthy habits continue to positively impact newborns.”

In Dallas, the walk took place at White Rock Lake’s Norbuck Park with an estimated 30,000 walkers scattered along the popular hike and bike trail. Fort Worth’s event was held at the Panther Island Pavilion. More than 450 companies and family teams were present.

The \$3.2 million raised during the campaign will go to the March of Dimes to fund medical advancements with the hope of improving care in neonatal intensive care units while also promoting healthy habits so all babies can be born healthy. Seventy-six cents of every dollar raised in **March for Babies** is spent on research and programs to help prevent these issues.

The March of Dimes’s **March for Babies** began in 1970 as the first charitable walking event in the U.S. **March for Babies** is held yearly in 1,100 communities across the nation, with more than 7 million people participating. The event has raised more than \$2 billion since 1970. ■

Around DFWHC



Toughest Decisions

DFWHC event covers religious freedoms versus patient rights

The Dallas-Fort Worth Hospital Council's (DFWHC) complimentary "Hot Topic" event, "**The Toughest Decisions: Issues That No Hospital Wants to Discuss**" was held April 30 at Texas Scottish Rite Hospital for Children. More than 80 attendees turned out to discuss such topics as faith-based concerns, pulling the plug and refusal to treat patients.

Wilson Elser, LLP Attorneys at Law **Linda Stimmel** and **Mary Jean Geroulo** served as speakers. During the event, Stimmel and Geroulo placed a special emphasis on the debate of religious freedoms versus a patient's rights.

"Across the United States, health workers and patients are clashing when healthcare providers complain at giving care that they feel violates their beliefs," said Geroulo. "In Texas, a pharmacist turned away a rape victim seeking the morning-after pill. Gynecologists may decline to prescribe birth control pills. Even some doctors are rejecting requests for Viagra from unmarried men. These refusals with medicine have almost always happened in secret, with many conflicts settled on an informal basis."

Texas restrictions on abortions, effective April 1, were also discussed.

"We were pleased with the turnout," said Steve Love, president/CEO of DFHWC. "This was a great opportunity for North Texas hospitals to come together in a comfortable atmosphere and ask questions or voice their concerns on these difficult issues. It was a very positive forum."

Wilson Elser, LLP served as event sponsor. For a copy of the presentation, please e-mail information@dfwhc.org. ■

Love moderates East Dallas panel

DOCTORS
HOSPITAL
at white rock lake

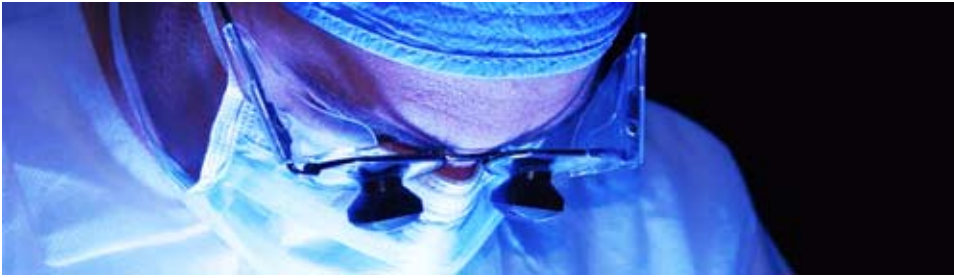


The Greater East Dallas Chamber of Commerce hosted a Healthcare Reform Panel Luncheon and Health Fair on April 15 at Dallas County Schools Training and Technology Center.

The panel discussion "Healthcare Reform: What it means as a small business, an employer and a consumer," featured **Steve Love**, president/CEO of the Dallas-Fort Worth Hospital Council as moderator. Panelists included **Andrew Shea**, CFO, **Doctors Hospital at White Rock Lake**; **Liz Youngblood**, president of **Baylor Specialty Health** and vice president of operations and administration at **Baylor University Medical Center**; and **Katherine Yoder**, vice president of government relations at **Parkland Health & Hospital System**.

The Health Fair was free to the public and featured 22 specialists in health-related businesses. Other offerings included medical therapeutic massages, coupons for health services and complimentary advice on the Affordable Care Act (ACA). The event was sponsored by **Doctors Hospital at White Rock Lake**. ■

THR goes public with quality measures



In an April 30 press conference, **Texas Health Resources** (THR) announced it was going public with reporting of patient safety and quality measures, making what was once an internal report open for all to see.

“Public reporting of this data will turn up the heat on our performance,” said **Daniel Varga, MD**, chief clinical officer of THR. “Physicians are excited about the move to share the data.”

Barclay Berdan, COO at THR, said providing a transparent report card was a part of being good stewards.

“We like what hospital reporting will do for our consumers,” Berdan said. “It’s the right thing to do. The extent of transparency THR will provide is rare.”

The project was inspired by work Varga participated in while at **Norton Healthcare** in Louisville, Kentucky in 2005. Norton Healthcare has been a model for public reporting, receiving the National Quality Forum’s Eisenberg Award in 2011

for transparency efforts.

THR’s Quality and Safety Report is based on 15 quality indicators composed of 300 clinical metrics. The reports will be governed by three rules:

1. If THR offers a medical procedure or treatment, it will find a third-party indicator appropriate to report.
2. All indicators will be owned by another organization, they will not be

proprietary to THR.

3. THR will include both positive and negative metrics. It will not decide what to make public based on how it looks.

“There are many hospital performance reports available but there are few healthcare systems in the country that publish quality indicators using third-party measures,” said Berdan. “Even fewer also publish both the positive and negative information. The Quality and Safety Report is an additional way of demonstrating our commitment to transparency and accountability for the resources and trust the community has invested with us.”

The reports from April through September will be non-interactive. As capabilities of the reporting platform are refined, reports will evolve to include an interactive component that will provide additional information. ■

Methodist Health System Celebrates \$2 Million Gift

In a show of support for the future home of emergency, trauma, and critical care services in Dallas, **Nancy Ann and Ray L. Hunt** made a \$2 million gift to the **Methodist Health System BrightER** capital campaign in March. The gift will help fund the new **Charles A. Sammons Tower at Methodist Dallas Medical Center**.

“Mr. and Mrs. Hunt have chosen to transform the lives of countless patients and their families,” said **April Box Chamberlain**, CFRE, president and CEO, Methodist Health System Foundation and senior vice president of external affairs. “Their generosity will enable us to improve and save lives through our expanded trauma and critical care services at the Charles A. Sammons Tower.”

“Ray and I have had the pleasure of serving as honorary chairs on the Methodist Health System Foundation’s BrightER capital campaign,” said Mrs. Nancy Ann Hunt. “The experience gave us a close look at how much this facility and these services are needed in Southern Dallas County.”

To date, the BrightER capital campaign, chaired by **Chris Kleinert**, president and CEO of Hunt Consolidated Investments, LLC, has raised \$18.7 million toward its goal of \$20 million. The funds will be used to construct and equip the six-story, 248,000-square-foot Charles A. Sammons Tower which is scheduled to open in July.

The Hunts were recipients of the Dallas-Fort Worth Hospital Council’s Distinguished Health Service Award in 2009. ■



Ray and Nancy Ann Hunt



Around DFWHC

DFWHC hosts **WORKPLACE VIOLENCE** education

Mike Owens of The S.A.F.E. Approach

The Dallas-Fort Worth Hospital Council (DFWHC) hosted a special educational event on workplace violence, March 13 at **Texas Scottish Rite Hospital for Children**. The complimentary session was titled “**Challenging Patients...Challenging our Patience,**” including guest speakers **Mike Owens**, a program manager at Watch House International and The S.A.F.E. Approach, and **Mike Pappas**, of D&L Security Services & Investigations and a board member of the North Texas Crime Commission.

Recent numbers from the U.S. Bureau of Labor Statistics state that 60 percent of all private industry assaults occur in healthcare, with 75 percent of those assaults committed by patients. The session focused on effective methods in avoiding and minimizing conflict in healthcare settings and how to recognize the potential at its earliest stages.

“Conflict is not a rare occurrence in healthcare,” Owens said. “This is certainly true for those in pre-hospital services, emergency departments, intensive care and behavioral health units. One of the most effective methods in avoiding conflict is to recognize the potential at its earliest stages.”

Owens said there were six basic areas that should be emphasized to insure effectiveness when dealing with workplace violence in healthcare, including interpersonal communication, recognizing aggression, safety awareness, legal concerns, protection of staff and the stabilization of violent behavior.

Pappas presented an instructional video detailing what employees should do in the event of a rampage shooting in the workplace.

“Some two million American workers are victims of workplace violence each year,” said Pappas. “Workplace violence can strike anywhere, and no one is immune. Some workers, however, are at increased risk. Among them are workers during late night or early morning hours, in high-crime areas, including healthcare and social service workers.”

Pappas said the best protection employers can offer is to establish education on workplace violence.

“The employer should establish a workplace violence prevention program,” he said. “They should incorporate the information into an accident prevention program, employee handbook, or manual of standard operating procedures.”

The event was sponsored by **GroupOne HR Solutions**. For additional information on these presentations, please e-mail information@dfwhc.org. ■

MAKE CONTACT!



First Speed Networking event of 2014 held Feb. 27



SAVE THE DATE:
Next
SPEED NETWORKING
June 17

The Dallas-Fort Worth Hospital Council (DFWHC) hosted its first Speed Networking Event of 2014 on February 27 at **Texas Scottish Rite Hospital for Children**. The complimentary breakfast session from 8:00-10:00 a.m. was attended by 50 area healthcare employees including Steve Love, president/CEO of DFWHC; **Lupe Fernandez**, president of **Entrust One Facility Services, Inc.**; **Jai Sharma**, director of institutional risk management at **Parkland Health & Hospital System**; and **Sonya Hughes**, epidemiologist at **Dallas County Health and Human Services**.

There were also employees from **Baylor Scott and White Health**, **UT Southwestern Medical Center**, **University of Texas at Dallas**, **Maxim**

Healthcare Services and Texas Health Resources.

“This networking exercise is a great opportunity for our hospital and associate members to visit one-on-one and make valuable contacts,” said Love. “I am always impressed by the wide variety of people I meet during these events and ultimately it’s good exposure for our healthcare friends.”

In the coordinated sessions, after six minutes a bell rings and attendees move to the next chair to meet a new healthcare contact. Following the event, a list of attendees was made available to all participants. A second Speed Networking Event is being planned for June 17. For additional information, please contact **Kristin Alexander** at kalexander@dfwhc.org ■



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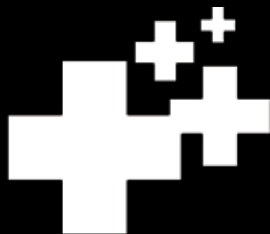
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Kristin Jenkins

JD, FACHE

President, DFWHC Foundation
Senior Vice President, DFWHC



How to contact us

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Celebrating hospital employees

We would like to thank all of our sponsors, participating hospitals and nominees for their support and spirited celebration of the Dallas-Fort Worth Hospital Council Foundation's (DFWHC Foundation) April 22 **Employee of the Year Luncheon**, "Great Employees Bring Magic to Healthcare." You made the day special for everyone involved and we appreciate your enthusiasm and love of patients. It was an inspiring day.

This was the 18th year that we celebrated our rich and varied North Texas hospital workforce. Not a year goes by where a speech from at least one of the recipients brings a tear to my eye. I am proud to support an event that promotes the recognition and ultimately retention of our crucial hospital employees. I must also offer my thanks to the DFWHC Foundation's Workforce Center and its Director **Sally Williams**, who tirelessly worked many months in preparation for this event.

This luncheon would not be possible without the efforts of the 2014 Event Committee. These representatives volunteered their time to select the theme, location and speaker during multiple meetings. Members included **Nathan Stoutimore**, Baylor Scott & White Health Care System; **Jean Mercer**, Children's Medical Center Dallas; **Charlotte Morris**, HCA North Texas Division; **Tiffany Pratt**, JPS Health Network; **Regena Andrews**, Methodist Dallas Medical Center; **Tammy Tucker-Salmond**, Parkland Health & Hospital System; **Stephanie Talley**, Tenet's Centennial Medical Center; **Leanna Nalley**, Texas Health Harris Methodist Hospital Southwest Fort Worth; **Joni Kay**, UT Southwestern University Hospitals; **Deann Mitchell**, Tarrant County Community College; and **Cathy Henesey**, DFWHHRA. Thank you one and all.

Many of you have requested pictures from the event. Downloads of all pictures can be found on our blog at <http://www.dfwhcfoundation.org/celebrating-our-hospital-employees>. Please do not hesitate to contact me at kjenkins@dfwhcfoundation.org if you have difficulties accessing these photos.

Finally, our sincere congratulations to the esteemed winners and nominees of 2014. Their photographs can be seen on the following pages. We hope to see all of you back next year as we honor this region's outstanding healthcare providers, supporters and friends. Have a great day. ■



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To serve as a catalyst for continual improvement in community health and healthcare delivery through education, research, communication, collaboration and coordination.

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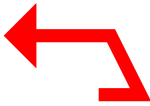
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Educating the Next C.L.A.S. July 30

FOR INFORMATION,
please contact
CRYSTEE COOPER,
Director of Health
Services Research at the
DFWHC Foundation, at
ccooper@dfwhcfoundation.org.



Please save the date of July 30 when the Dallas-Fort Worth Hospital Council Foundation (DFWHC Foundation) hosts the educational event “**Educating the Next CLAS: Culturally and Linguistically Appropriate Services in Today’s Healthcare Environment.**” This special day-long event will take place in **UT Arlington’s Rio Grande Room** from 8:30 a.m. to 4:30 p.m.

This is a great opportunity to discuss ways to provide respectful quality healthcare responsive to the diverse needs of the community. The session will address the standards of the **U.S. Department of Health and Human Services Office of Minority Health for Culturally and Linguistically Appropriate Services (CLAS) in Health and Health Care.** It will also explore policies and best practices regarding workforce, language assistance, continuous improvement and accountability.

Studies show that minority Americans experience poorer than average outcomes. More than 30 percent of direct medical costs faced by African Americans, Hispanics and Asian Americans are due to health inequities—almost 60 billion each year. Research has shown that cultural competency can improve care for ethnic groups and reduce costs over the life of a patient.

Additional event details will soon follow. For information, please contact **Crystee Cooper**, director of health services research at the DFWHC Foundation, at ccooper@dfwhcfoundation.org. ■

EDUCATING THE NEXT CLAS: Culturally and Linguistically Appropriate Services in Today's Healthcare Environment

JULY 30, 2014

8:00 a.m. to 4:30 p.m.

UT ARLINGTON - Rio Grande Room
701 W. Nedderman Drive, Arlington, TX 76019

Please join us for an opportunity to discuss ways to provide respectful quality healthcare responsive to the diverse needs of the community. We will address the standards of the U.S. Department of Health and Human Services Office of Minority Health for Culturally and Linguistically Appropriate Services (CLAS) in Health and Health Care. We will also explore policies and best practices regarding workforce, language assistance, continuous improvement and accountability.

FOR INFORMATION:
Crystee Cooper,
Director of Health Services Research,
Dallas-Fort Worth Hospital
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Save the Date!



Great Employees
bring **MAGIC**
to Healthcare



David Hira (top left) opens the luncheon with a magic presentation that included an inspirational speech on his healthcare experience following a near-fatal accident; **Harvey Fishero** (middle left), Chair of the DFWHC Foundation Board and Co-Master of Ceremonies; Hira (lower left, l to r) performs a magic act with **Steve Love**, president/CEO of DFWHC, serving as assistant; **Kristin Jenkins** (top right, l to r), president of the DFWHC Foundation, and **Dani Decell**, CEO of HCA's Las Colinas Medical Center and Co-Master of Ceremonies; **Glenn Timmons** (middle right, third from left) of Children's Medical Center Dallas, celebrates with his family after receiving the Employee of the Year Award; **Lou and Synthia Pisz** (lower right) of Texas Health Harris Methodist Hospital Southwest Fort Worth, receive the Volunteer of the Year Award.

Photographs by Jerry McClure

Employee of the Year Luncheon honors area hospital workforce

A salute to the North Texas hospital workforce, the Dallas-Fort Worth Hospital Council Foundation's (DFWHC Foundation) Annual Employee of the Year Luncheon celebrated its 18th year on April 22 with the announcement of the 2014 recipients at Irving Convention Center. More than 700 attendees turned out to honor the 14 winners introduced from a pool of 50-plus area hospitals.

"We hope this luncheon can serve as a tool for hospitals to inspire great employees," said **Kristin Jenkins**, president of the DFWHC Foundation. "Our goal is to make a difference by helping to build morale in our hospitals, improve quality of care, quality of life and recognize the importance of each individual. Every nominee, the best of the best of North Texas, deserved to be recognized."

Recipients were:

REX MCRAE SCHOLARSHIP

- **Erik Sletten**, VA North Texas Health Care System/UT Arlington College of Nursing

NURSE PRECEPTOR AWARD

- **Milagros Cruz**, Registered Nurse, VA North Texas Health Care System

PHYSICIAN AWARD

- **Dr. Ignacio Nunez**, Texas Health Arlington Memorial Hospital

VOLUNTEER AWARD

- **Lou and Synthia Pisz**, Texas Health Harris Methodist Hospital Southwest Fort Worth

COMMUNITY SERVICE AWARD

- **Cameron Brown**, Staff Care Chaplain, Cook Children's Health Care System

CORPORATE SYSTEM AWARD

- **Dale Munday**, Graphics Center Specialist, Methodist Health System

SPECIAL RECOGNITION AWARDS

- **Al Sypniewski**, Registered Nurse, Baylor Medical Center at McKinney
- **Prabh Jit Batra**, Nurse Supervisor, Baylor Medical Center at Garland
- **Victor Vera**, Registered Nurse, Baylor Regional Medical Center at Grapevine
- **Latora Scott**, Heart Failure/Lung Disease, Baylor University Medical Center

EMPLOYEE OF THE YEAR AWARDS

- **Patti Wren**, Rehab Supervisor, Our Children's House at Baylor
- **Alpha Jalloh**, Sous Chef, HCA's Medical Center of Lewisville
- **Kathryn Davitt**, Child Life Specialist, Cook Children's Health Care System
- **Glenn Timmons**, Security Officer, Children's Medical Center Dallas

David Hira, illusionist and inspirational speaker, served as guest keynote speaker in honor of the 2014 theme "Great Employees bring Magic to Healthcare." **Daniela Decell**, CEO of HCA's Las Colinas Medical Center, and **Harvey Fishero**, chair of the DFWHC Foundation, served as masters of ceremonies. Board members of the **Dallas-Fort Worth Healthcare Human Resources Association** judged nominations behind closed doors on April 1, with the names of nominees and hospitals removed in advance. Names of the winners were a closely guarded secret until announcement of the awards at the luncheon. ■

**Great Employees
bring **MAGIC**
to Healthcare**

Recipients



Rex McRae Scholarship:
Erik Sletten, VA North Texas Health Care System, UT Arlington College of Nursing



Physician Award:
Dr. Ignacio Nunez, Texas Health Arlington Memorial Hospital



Community Service:
Cameron Brown, Staff Care Chaplain, Cook Children's Health Care System



System Employee Award:
Dale Munday, Graphics Center Specialist, Methodist Health System



Nurse Preceptor Award:
Milagros Cruz, Registered Nurse, VA North Texas Health Care System



Special Recognition:
Al Sypniewski, Registered Nurse, Baylor Medical Center at McKinney



Special Recognition:
Prabh Jit Batra, Nurse Supervisor, Baylor Medical Center at Garland



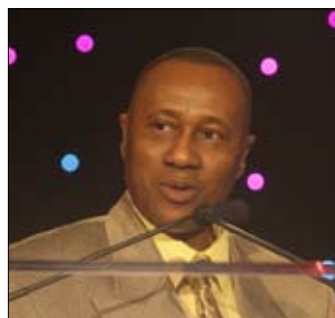
Special Recognition:
Victor Vera, Registered Nurse, Baylor Regional Medical Center at Grapevine



Special Recognition:
Latora Scott, Heart Failure/ Lung Disease, Baylor University Medical Center



Employee of the Year:
Patti Wren, Rehab Supervisor, Our Children's House at Baylor



Employee of the Year:
Alpha Jalloh, Sous Chef, HCA's Medical Center of Lewisville



Employee of the Year:
Kathryn Davitt, Child Life Specialist, Cook Children's Health Care System

Employee Nominees



Scott Lennox
Program Counselor
Baylor All Saints
Medical Center Fort Worth



Iwiller Hendrix
Supply Chain Management
Baylor Heart and
Vascular Hospital



Pam Green
Nurse Practitioner
Baylor Medical Center
at Carrollton



Denell Flores
Nurse Navigator
Baylor Medical Center
of Waxahachie



Tracy Lake
Guest Relations/Volunteers
The Heart Hospital
Baylor Plano



Charlesetta Malone
Food Service Lead
Dallas Medical Center



Mario Lacaba
Housekeeping Lead Tech
HCA's Denton Regional
Medical Center



Charlaire Patterson
Director of Surgical Services
HCA's Las Colinas
Medical Center



Wendi Gracy
Surgical Services Meditech
HCA's Medical Center
of McKinney



Gailann White
Rehab Therapy Secretary
HCA's Medical Center
of Plano



April Lafon
Staff Nurse
HCA's North Hills
Hospital



Rana Lambdin
Staff Nurse Cardiac Rehab
HCA's Plaza Medical Center
of Fort Worth



Lesia Stowers
Diabetic Management Program
Coordinator/Educator
Hunt Regional Medical Center



John Hendrix
Senior Psych Tech
JPS Health Network



Gualberto Carrion
Registered Nurse
Methodist Charlton
Medical Center



Amanda Pena
EMS/SANE Coordinator
Methodist Dallas
Medical Center



GeTonya Dickerson
Nursing Clinical Coordinator
Methodist Mansfield
Medical Center



Darrell Jackson
Registered Nurse
Methodist Richardson
Medical Center



Kristin Alvarez
Sr. Clinical Pharmacy Specialist
Parkland Health &
Hospital System



Joan Williams
Case Manager
Tenet's Centennial
Medical Center

Employee Nominees



Debbie Beerley
Nursing Supervisor
Tenet's Doctors Hospital at
White Rock Lake



Julie Milam
Registered Nurse
Tenet's Lake Pointe
Health Network



Robbie Trussell
Pharmacist System Specialist
Texas Health Resources
Headquarters



Nancy O'Steen
Clinical Nurse Educator
Texas Health Arlington
Memorial Hospital



Jennifer Gonzales
Radiographer
Texas Health Harris Methodist
Hospital Alliance



Erin Titus
CST
Texas Health Harris Methodist
Hospital Azle



Cecily Mathis
Registered Nurse III
Texas Health Harris Methodist
Hospital Cleburne



Colbi Conaway
RN - Palliative Care Unit
Texas Health Harris Methodist
Hospital Fort Worth



Frank Bashumika
Registered Nurse
Texas Health Harris Methodist
Hospital HEB



Terri Williams
Unit Secretary
Texas Health Harris Methodist
Hospital SW Fort Worth



Anita Jaramillo
Specialist in Scheduling
Texas Health Harris Methodist
Hospital Stephenville



Henry Tan
Admissions Specialist
Texas Health Presbyterian
Hospital Allen



Thuan Tran
Physical Therapist
Texas Health Presbyterian
Hospital Dallas



Shelly Zimmerman
Nursing Supervisor - ICU
Texas Health Presbyterian
Hospital Denton



Janet Watkins
Respiratory Therapist
Texas Health Presbyterian
Hospital Kaufman



Carole Inman
RN, Joint Replacement Program
Texas Health Presbyterian
Hospital Plano



Jennifer Weeks
Unit Secretary
Texas Health Specialty Hospital



Darla Whitmire
Administrative Coordinator
UT Southwestern
University Hospitals



Hannah Emert
Assistant Nurse Manager
UTSW St. Paul



Larry Wine
Lead, Environmental Services
UTSW Zale Lipshy

Physician Nominees



Dr. Dahlia Hassani
Baylor All Saints
Medical Center Fort Worth



Dr. Jacob Chemmalakuzhy
Baylor Medical Center
at Carrollton



Dr. Eric Salmassian
Baylor Medical Center
at Garland



Dr. Valerie Gorman
Baylor Medical Center
at Waxahachie



Dr. Huned Husain
Baylor Regional
Medical Center at Grapevine



Dr. Stephen Burgher
Baylor University
Medical Center



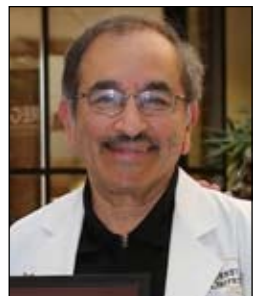
Dr. Sahil Bakshi
The Heart Hospital
Baylor Plano



Dr. Nancy Kelly
Children's Medical
Center Dallas



Dr. S. Raju Kosuri
Dallas Medical Center



Dr. Rudolph Tovar
HCA's Medical Center
of Lewisville



Dr. Gerald Luciani
HCA's Medical Center
of McKinney



Dr. Michael Isaac
HCA's Medical City
Dallas Hospital



Dr. Phillip Cohen
HCA's Plaza Medical Center
of Fort Worth



Dr. Asif Khattak
Hunt Regional
Medical Center



Dr. Manjula Cherukuri
JPS Health Network



Dr. Roberto Wayhs
Methodist Chariton
Medical Center



Dr. Ernest Dunn
Methodist Dallas
Medical Center



Dr. Paul Lansdowne
Methodist Mansfield
Medical Center



Dr. Joseph Minei
Parkland Health and
Hospital System



Dr. Vishnu Kalidindi
Tenet's Centennial
Medical Center

Physician Nominees

continued



Dr. Franklin Yau
Tenet's Lake Pointe Health Network



Dr. Bradford Commons
Texas Health Harris Methodist Hospital Alliance



Dr. Marshall Morrison
Texas Health Harris Methodist Hospital Azle



Dr. David Rothbart
Texas Health Harris Methodist Hospital Southlake



Dr. Ajai Cadambi
Texas Health Harris Methodist Hospital SW Fort Worth



Dr. Izzy Lieberman
Texas Health Presbyterian Hospital Plano



Dr. Robert Collins
UT Southwestern Medical Center - St. Paul



Dr. Jean de Leon
UT Southwestern Medical Center - Zale Lipshy

Volunteer Nominees



Pam Barnett
Baylor All Saints Medical Center Fort Worth



Scotty Keith
Baylor Heart and Vascular Hospital



Sara Aschim James
Baylor Medical Center at Garland



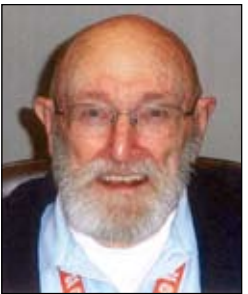
Marilyn Coleman
Baylor Medical Center at McKinney



M.L. Burton
Baylor Medical Center at Waxahachie



George Lilley
Baylor Regional Medical Center at Grapevine



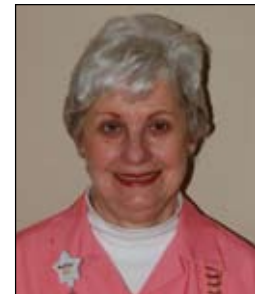
Carl Schleg
Baylor Regional Medical Center at Plano



Charlie Hodges
The Heart Hospital Baylor Plano



Phil Southall
Cook Children's Health Care System



Phyllis Beck
Dallas Medical Center

Volunteer Nominees
continued



Albert Walker
HCA's Medical Center
of Lewisville



Diane Tubbs
HCA's Medical Center
of McKinney



Richard Heath
HCA's Medical City
Dallas Hospital



Betty Levens
HCA's North Hills
Hospital



Thressa Young
Hunt Regional
Medical Center



Sarah Novotny
JPS Health Network



Sam Lane
Methodist Charlton
Medical Center



Denise Thigpen
Methodist Dallas
Medical Center

To download photographs from the event, please go to:
<http://www.dfwhcfoundation.org/celebrating-our-hospital-employees>



Jeannette McCally
Methodist Mansfield
Medical Center



Sharon Callahan
Methodist Richardson
Medical Center



Marilyn White
Parkland Health &
Hospital System



Talben Pope
Tenet's Centennial
Medical Center



Diane McDaniel
Tenet's Lake Pointe
Health Network



Ethel Reeder
Texas Health Arlington
Memorial Hospital



Ellen "Terry" Alger
Texas Health Harris Methodist
Hospital Alliance



Jeanene Olson
Texas Health Harris Methodist
Hospital Azle



Kathy Voelker
Texas Health Harris Methodist
Hospital HEB



Dwight & Charlene Green
Texas Health Presbyterian
Hospital Allen

**Volunteer
Nominees**
continued



Ann Gabel
Texas Health Presbyterian
Hospital Dallas



Connie Luster
Texas Health Presbyterian
Hospital Denton



Len Kahle
Texas Health Presbyterian
Hospital Plano



Stella Bressler
UT Southwestern
Medical Center

Preceptor Nominees



Sondra Stewart
RN, CSU Department
HCA's North Hills Hospital



Melissa Mitchell
Nurse Clinical Coordinator
Methodist Mansfield
Medical Center



Alison McTague
Registered Nurse
Methodist Richardson
Medical Center



Crystal Anderson
Surgery Charge Nurse
Tenet's Centennial
Medical Center



Wendy Fitzgerald
Registered Nurse/Charge Nurse
Texas Health Harris Methodist
Hospital Alliance



Diane Salvador
Registered Nurse
Texas Health Presbyterian
Hospital Plano



Deborah Walker
Registered Nurse
UT Southwestern
Medical Center

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Healing Hands. Caring Hearts.™

The Employee of the Year Luncheon was created in 1997 to honor non-management hospital workforce. The event provides recognition to the many employees working countless hours within our institutions. More than 120 nominees were acknowledged.

Around DFWHC Foundation



Physician Data Analytics

NTREC working on new project connected to Foundation warehouse

The North Texas Regional Extension Center (NTREC) is developing a physician data analytics project to complement the Dallas-Fort Worth Hospital Council Foundation's (DFWHC Foundation) inpatient data analytics program. NTREC, operating under the DFWHC Foundation, services primary care physicians in a 42-county area of northeast Texas. The DFWHC Foundation operates data analytic capabilities for 95 percent of the hospitals in North Texas. This includes an extensive data warehouse of inpatient claims complete with a proprietary Regional Enterprise Master Patient Index (REMPI).

The pilot phase involves the development of a physician claims database. Analytical tools will then be applied to the data to compare financial and clinical practice parameters — or blinded data — across different physician groups.

The goal of the program is to expand to all physicians served by NTREC, as well as adding other specialty physician groups in the area.

Phase I involves implementation of the Proof of Concept (POC) physician data analytics project in 2014. Phase II includes feedback from participants in preparation for full implementation in 2015.

This program will allow NTREC to create the first truly vertical and horizontal data analytics tool that can follow a patient across all areas of care from physician offices to hospitals and back to physician offices. The project will also be able to track patients across primary care physicians to specialists and back to primary care physicians.

The data will allow researchers to identify health disparities and design prevention programs. This will assist in improving the quality of patient care while reducing costs in the physician's practice.

For information, please contact NTREC Director Richard Howe at rhowe@ntrec.org or Kristin Jenkins, DFWHC Foundation president, at kjenkins@DFWHCFoundation.org. ■

Around DFWHC Foundation

Interns display studies at UNT

Interns of the Dallas-Fort Worth Hospital Council Foundation (DFWHC Foundation) presented their research during a “poster session” at the **University of North Texas (UNT) Health Science Center**, April 15. The event was an opportunity for students **Rajasree Sarah Das** and **Richa Bashyal** to display their research on public health practices.

For more than five years, the DFWHC Foundation has provided numerous internships to students from the UNT Health Science Center. The internship, in addition to the “poster session,” is one of many requirements for students to obtain their Masters of Public Health (MPS) degree. During the event, Das and Bashyal presented research conducted while interning at the DFWHC Foundation.

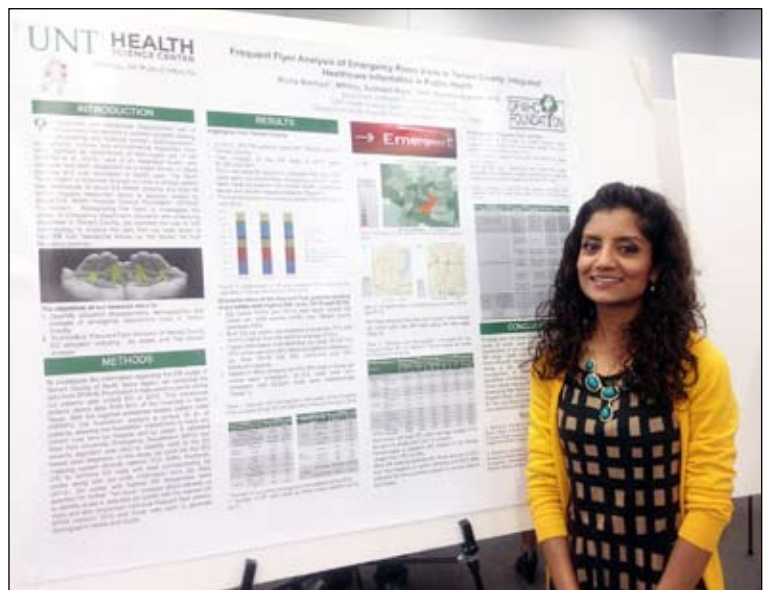
Das summarized the DFWHC Foundation’s study evaluating electronic video devices that communicate discharge instructions to patients to reduce congestive heart failure readmissions at hospitals. The study reported that 66 percent of the patients found the videos helpful following discharge from the hospital. Survey results indicated a 30-day readmission rate reduction of 24 percent. The study’s conclusion suggested use of the electronic video tablet to be an affordable option for hospitals in the future.

Bashyal’s study highlighted the importance of integrated healthcare informatics in public health. Healthcare informatics deals with the understanding of effective analysis, management and use of data in healthcare. Bashyal’s work demonstrated the potential of analysis combining Geographic Information Systems (GIS) mapping with the DFWHC Foundation’s data on emergency room visits. The effort identified “hot blocks” in the community, in addition to patients with high emergency room use. The study concluded that the combination of healthcare informatics and analytical tools identify disparities of diseases in specific zip codes. These studies can render the community transparent, allowing resources to be efficiently used for prevention and management.

For information on the internship program, contact **Sushma Sharma**, director of public and population health research, at ssharma@dfwhcfoundation.org. ■



Rajasree Sarah Das



Richa Bashyal

Summer Institute August 7

FOR INFORMATION,
please contact
SALLY WILLIAMS,
Director of the DFWHC
Foundation Workforce
Center, at
workforce@dfwhcfoundation.org.

The Workforce Center of the Dallas-Fort Worth Hospital Council Foundation (DFWHC Foundation) will be hosting the 2014 edition of the **Summer Institute** from 9:00 a.m. to 4:00 p.m., **August 7** at **Brookhaven College** in Dallas. The special educational event, "Transition to Practice for New Graduate Nurses," is presented by the North Texas Consortium of Schools of Nursing and Practice Partners.

The morning session will include hiring strategies for managers, what to look for in new graduates and a panel discussion. The afternoon session will look at successful transition programs with a focus on hospital residencies, concluding with a panel of residency program graduates.

Prior to the program, a grant writing seminar will be hosted by the DFWHC Foundation from 7:30 a.m. to 8:30 a.m.

Cost is \$50, with the fee including continental breakfast and a box lunch. To register, please go to <https://www.eventbrite.com/e/north-tx-nursing-consortium-2014-summer-institute-tickets-11555144749>.

For more information, please contact **Sally Williams** or **Danette Tidwell** at **972-717-4279** or workforce@dfwhcfoundation.org.

There will be 5.75 CNE offered. Tarrant County Hospital District dba JPS Health Network is an approved provider of continuing nursing education by the Texas Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. ■

North Texas Consortium of Schools of
Nursing and Practice Partners present



Summer Institute 2014

August 7, 2014
9:00 a.m. to 4:00 p.m.

NEW LOCATION!

Brookhaven College
3939 Valley View Lane
Dallas, TX 75244

**"Transition
to Practice
for New
Graduate Nurses"**

Registration:

<https://www.eventbrite.com/e/north-tx-nursing-consortium-2014-summer-institute-tickets-11555144749>



Centered in Care
Powered by Pride

**5.75 CNE will
be offered.**

Tarrant County Hospital District dba JPS Health Network is an approved provider of continuing nursing education by the Texas Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

Cost is \$50.

Fee includes continental breakfast and box lunch.

Information:

Sally Williams or Danette Tidwell
at **972-717-4279** or
workforce@dfwhcfoundation.org

**SAVE THE
DATE!**





Eric Scott

Vice President
GroupOne Services, inc.



Eric Scott: erics@gp1.com

Kim Hines: khines@gp1.com

A summary of your rights

I have the honor of presenting during a webinar on **May 28**, titled “**FCRA – Back to Basics,**” hosted by GroupOne and the Dallas-Fort Worth Healthcare Human Resources Association. It’s a great opportunity to discuss a subject we are very familiar with here at GroupOne. As we know, the federal Fair Credit Reporting Act (FCRA) promotes the accuracy, fairness and privacy of information in the files of consumer reporting agencies. As a precursor to the webinar, I am going to provide a summary of your major rights under the FCRA.

You must be told if information in your file has been used against you. Anyone who uses a credit or consumer report to deny your application for credit, insurance or employment must tell you, and give you the name of the agency that provided the information.

You have the right to know what is in your file. You may request and obtain all the information about you in the files of a consumer reporting agency. You will be required to provide identification, which may include your Social Security number.

You have the right to ask for a credit score. Credit scores are numerical summaries of your credit-worthiness based on information from credit bureaus. You may request a credit score from consumer reporting agencies that create scores or distribute scores.

You have the right to dispute incomplete or inaccurate information. If you identify information in your file that is incomplete or inaccurate, and report it to the consumer reporting agency, the agency must investigate.

Consumer reporting agencies must correct or delete inaccurate, incomplete or unverifiable information. Inaccurate, incomplete or unverifiable information must be removed or corrected, usually within 30 days.

Consumer reporting agencies may not report outdated negative information. In most cases, a consumer reporting agency may not report negative information that is more than seven years old, or bankruptcies that are more than 10 years old.

Access to your file is limited. A consumer reporting agency may provide information about you only to people with a valid need -- usually to consider an application with an employer, landlord or other business. The FCRA specifies those with a valid need for access.

For more information, please do not hesitate to contact us at GroupOne. ■



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Created by a board of select hospital chief executive officers in 1989, GroupOne was the nation’s first healthcare pre-employment screening program. Today, GroupOne provides convenient web-based solutions, automated employment verification and student background checks. It has grown into one of the most dependable human resource partners in the healthcare community.

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How to contact us

GroupOne Services
250 Decker Drive
Irving, TX 75062

Office: 972-719-4208
Toll Free: 800-683-0255
Fax: 469-648-5088

Around GroupOne

A man in a dark suit and light blue tie is pointing his right index finger at a checklist. The checklist has four items, each in a grey box. The second item from the top has a large blue checkmark. The background is a solid blue color.

FCRA - Back to Basics webinar set for May 28

GroupOne HR Solutions will be hosting a special informational webinar with the **Dallas-Fort Worth Healthcare Human Resources Association (DFHHRA), “FCRA – Back to Basics”** on May 28 from 12:00 noon to 1:00 p.m. Eric Scott, vice president of GroupOne, will serve as the speaker.

Topics include end users, resellers, FCRA’s responsibilities, lawsuits, avoiding class action liability, disputed accuracy procedures and state laws.

It is free to participate in the webinar but you must preregister. Registration online at <https://www.eventbrite.com/e/dfwhhra-may-webinar-fcra-back-to-basics-tickets-11561259037>.

The federal Fair Credit Reporting Act (FCRA) promotes the accuracy, fairness and privacy of information in the files of consumer reporting agencies. There are many types of

consumer reporting agencies. The GroupOne/DFWHHRA webinar will be a good opportunity to learn more about credit bureaus and specialty agencies.

The DFWHHRA is an affiliate of the American Society for Healthcare Human Resources Administration (ASHHRA). ASHHRA is the nation’s only membership organization exclusively dedicated to meeting the professional needs of human resources leaders in health care.

Scott has worked for GroupOne for more than 17 years. He has spent over 20 years in the Information Technology industry after serving with the US Air Force. He is a licensed private investigator and an active member of the National Association of Professional Background Screeners and the Texas Association of Licensed Investigators.

For information, contact GroupOne at **1-800-683-0255**. ■

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Medical Center



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Health Care System



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