

Interlocutor

A magazine for friends of the
Dallas-Fort Worth Hospital Council



Spring 2011

www.dfwhc.org



Ruth Aguilar, Housekeeping Aide
at Methodist Richardson Medical
Center, celebrates after receiving the
Community Service Award.

**Hospital employees honored
at April 26 luncheon** PAGE 4 <<

**Congratulations to all
of the nominees for
Employee of the Year**



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This Issue

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Advertising

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Send to: Chris Wilson,
chrisw@dfwhc.org.

Interlocutor:

1: one who takes part in dialogue or conversation

2: man in the middle of a line who questions the end men and acts as a leader

Print Sponsor



KONICA MINOLTA

THE PRESIDENT'S COLUMN

Compassion can't be legislated

Bob Hope said, "If you haven't any charity in your heart, you have the worst kind of heart trouble." My past columns have covered the Patient Protection and Affordable Care Act and state healthcare budget reform. We've discussed coverage for patients, insurance reform, accountable care organizations, Medicaid reform and trauma care funding. The list goes on, but the real missing link is "Delivery of healthcare occurs at the local level administered by trained professionals." Patient contact, evaluation and treatment happens in North Texas – not Washington or

Austin. Even though federal and state legislators have reduced the 2011-2012 reimbursement payments, the need for medical care will not diminish.



Steve Love

President/CEO
Dallas-Fort Worth
Hospital Council

Salaries, wages and benefits represent 55-60 percent of hospital operating expenses because we are a "people industry." Our dedicated professionals are on duty 24-7. They entered healthcare because they have compassion for patients in need. Speaking at a recent graduation commencement, I told students they were entering an honorable profession and the common denominator for all healthcare workers was caring for patients. These graduates, excited by their future, represent the next generation of healthcare and will join a group of talented, North Texas individuals who find inspiration in service to others.

With the reimbursement reductions, hospitals will need to evaluate expenses and make tough decisions while maintaining the flexibility to meet the needs of patients. We are proud of the staff in our North Texas hospitals as they represent one of our best assets. Every member of the team contributes to successful healing. We appreciate the conscientious efforts of all our workers including housekeeping staff (infection control), plant operations, nurses, dietary, allied health professionals and physicians. Walking past labor and delivery in a hospital recently, I noticed the miracle of a new life. Family and friends were elated, with the hospital staff joining in celebration. It was apparent to me this was not just a job. It was a career based in hope, service and humble attempts in caring for other people no matter their race, culture or political beliefs.

At the end of the day, we do not know the full ramifications of the reimbursement budget reductions. But one thing is certain...we are proud of our dedicated hospital teams across North Texas. They have charity in their hearts and we thank them for their efforts. ●

15th Annual Employee of the Year Luncheon

Hospital employees honored at April 26 luncheon

Honoring the North Texas hospital workforce, the Dallas-Fort Worth Hospital Council Foundation's (DFWHC Foundation) Annual Employee of the Year Luncheon celebrated its 15th year April 26 with the announcement of the 2011 recipients at the Irving Convention Center. Eleven winners were introduced from a pool of 48 area hospitals.

"This event paid tribute to the healthcare heroes of North Texas – our nurses, technicians, educators and so many other dedicated professionals working in our hospitals," said Kristin Jenkins, president of the DFWHC Foundation. "This event is an opportunity to honor the positive spirit and tireless efforts of those employees allowing our hospitals to function smoothly."

The recipients were:

Physician Award

- **Dr. Paul Whatley**, Orthopedic Surgeon, Texas Health Presbyterian Hospital Denton

Community Service Award

- **Ruth Aguilar**, Housekeeping Aide, Methodist Richardson Medical Center

System Award

- **Sandra Minatra**, Public Relations Coordinator, Methodist Health System

Special Recognition Awards

- **Diana Weeks**, Imaging Support Specialist, Hunt Regional Medical Center
- **Christopher Jackway**, Nuclear Medicine Tech II, Baylor Medical Center at Carrollton
- **Daniel Cruz**, Pharmacy Tech II, UT Southwestern University Hospitals
- **Kenneth Randolph-Ellis**, Registered Nurse, Texas Health Harris Methodist Hospital Fort Worth



Stan Morton, chair of DFWHC and president of Texas Health Presbyterian Hospital Denton, served as Master of Ceremonies at the 15th Annual Employee of the Year Luncheon.

Employee of the Year Awards

- **Michelle Pinker**, Nurse Supervisor, Our Children's House at Baylor
- **Tonya Pena**, Clinical Coordinator, Methodist Mansfield Medical Center
- **Denice Taylor**, Registered Dietitian, Texas Health Arlington Memorial Hospital
- **Deborah Jean-Gilles**, Administrative Assistant, Baylor All Saints Medical Center Fort Worth

Board members of the Dallas-Fort Worth Healthcare Human Resources Association judged the nominations with names and hospitals removed, basing selections on the facts presented.

The 2011 Rex McRae Scholarship was presented to **Sarah Cook**, a nursing student at the Brookhaven College Nursing Program. The scholarship was created by DFWHC in 1998 to assist students pursuing healthcare careers in North Texas. ●



Michelle Pinker, a nurse supervisor at Our Children's House at Baylor, was named one of the 2011 Employees of the Year in the category of hospitals between 1-99 beds.



More than 600 attendees and 48 hospitals were present for this year's luncheon, held in the ballroom at the new Irving Convention Center in Las Colinas.

Continued on next page

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15th Annual Employee of the Year Luncheon



Employee of the Year: Tonya Pena, Clinical Coordinator, Methodist Mansfield Medical Center



Employee of the Year: Denice Taylor, Registered Dietitian, Texas Health Arlington Memorial Hospital



Employee of the Year: Deborah Jean-Gilles, Administrative Assistant, Baylor All Saints Medical Center FW



Special Recognition: Diana Weeks, Imaging Support Specialist, Hunt Regional Medical Center



Special Recognition: Christopher Jackway, Nucelar Medicine Tech II, Baylor Medical Center at Carrollton



Special Recognition: Daniel Cruz, Pharmacy Tech II, UT Southwestern University Hospitals



Special Recognition: Kenneth Randolph-Ellis, RN, Texas Health Harris Methodist Hospital Fort Worth

The root of great healthcare is great employees

EMPLOYEE NOMINEES 2011

Harold Polk, Safety Coordinator,
Baylor Health Care System

Deborah Jean-Gilles, Administrative Assistant,
Baylor All Saints Medical Center Fort Worth

Kelly Kahveci, Nurse Practitioner,
Baylor Health Texas Provider Network

Hollie Torres, Rehabilitation Nurse,
Baylor Institute for Rehabilitation

Mike Davis, Chaplain II,
Baylor Jack & Jane Hamilton Heart & Vascular Hospital

Christopher Jackway, Nuclear Medicine Tech II,
Baylor Medical Center at Carrollton

Lizzy Mathew, Registered Nurse,
Baylor Medical Center at Garland

Jeffrey Norris, Emergency Department RN,
Baylor Medical Center at Irving

Edward "Tommy" Dold, Senior Marketin/PR,
Baylor Medical Center at Southwest Fort Worth

Donna Drain, Clinical Pharmacist,
Baylor Medical Center of Waxahachie

Roseanne Corgill, Nurse Supervisor,
Baylor Regional Medical Center at Grapevine

Emily Gentry, Nurse Navigator,
Baylor Regional Medical Center at Plano

Kathryn Corso, Registered Nurse,
Baylor University Medical Center

Evelyn Conley, Senior Social Worker,
The Heart Hospital Baylor Plano

Michelle Pinker, Nurse Supervisor,
Our Children's House at Baylor

Catherine Strain, Emergency RN,
Centennial Medical Center

Virginia Koepsell, Clinical Educator,
Children's Medical Center Dallas

Cameron Brown, Chaplain Staff Care,
Cook Children's Health Care System

Jacqueline Villa, Clinical Educator,
Doctors Hospital at White Rock Lake

Diana Weeks, Imaging Support Specialist,
Hunt Regional Medical Center

Bobby Montgomery, Marketing Manager,
Lake Point Medical Center

Tyler Adams, Data Manager,
Las Colinas Medical Center

Gina Harrison, Employee Health Nurse,
Medical Center of Lewisville

Gay Ranallo, Registered Nurse,
Medical Center of McKinney

Delores Gonzalez, Scheduling Agent,
Medical Center of Plano

Jacob Makkappallil, Physical Therapist,
Medical City Dallas Hospital

Sandra Minatra, Public Relations Coordinator,
Methodist Health System

David Campbell, Education Specialist,
Methodist Charlton Medical Center

Winifred Neal, Education Specialist I,
Methodist Dallas Medical Center

Tonya Pena, Clinical Coordinator,
Methodist Mansfield Medical Center

Ruth Aguilar, Housekeeping Aide,
Methodist Richardson Medical Center

Divine Divson -Amoo, Patient Care Assistant,
Parkland Health & Hospital System

LaShunda Fisher, Administrative Assistant,
Parkland Health & Hospital System, System

Denice Taylor, Registered Dietitian,
Texas Health Arlington Memorial Hospital

Karen Propp, Registered Nurse,
Texas Health Harris Methodist Azle

Ronda Dillard, Employee Health Nurse,
Texas Health Harris Methodist Hospital Cleburne

Kenneth Randolph-Ellis, RN, ED and Palliative Care,
Texas Health Harris Methodist Hospital Fort Worth

John Thexton, Registered Nurse,
Texas Health Harris Methodist Hospital HEB

Michael Gillham, Patient Care Tech,
Texas Health Harris Methodist Hospital Southwest FW

Jennifer McMeens, Clinical Educator,
Texas Health Harris Methodist Hospital Stephenville

Tam Nguyen, Mammographer,
Texas Health Presbyterian Hospital Allen

Kristina Cardenas, RN Neonatal Intensive Care,
Texas Health Presbyterian Hospital Dallas

Molli Bishop, Mammographer,
Texas Health Presbyterian Hospital Denton

Evelyn Daugherty, RN Day Surgery,
Texas Health Presbyterian Hospital Kaufman

Veronica Schaedler, Nursing Supervisor,
Texas Health Presbyterian Hospital Plano

Mavis Jones, Registered Nurse,
Texas Health Specialty Hospital

Daniel Cruz, Pharmacy Tech II,
UT Southwestern University Hospitals

Sherry Taylor, Senior Business Analysis,
UT Southwestern University Hospitals, System

PHYSICIAN NOMINEES 2011

Dr. Anita Chow, General Surgery,
Baylor All Saints Medical Center Fort Worth

Dr. Jill Studley, Geriatrics,
Baylor Health Texas Provider Network

Dr. Ravi Vallabhan, Cardiology,
Baylor Jack & Jane Hamilton Heart & Vascular Hospital

Dr. Walter Johnston, General Surgery,
Baylor Medical at Garland

Dr. Jeff Embrey, Pathology,
Baylor Medical Center at Irving

Dr. Dana Wingate, Emergency Department,
Baylor Medical Center at Southwest Fort Worth

Dr. Glenn Ledbetter, Internal Medicine,
Baylor Medical Center at Waxahachie

Dr. Madhu Kollipara, Internal Medicine,
Baylor Regional Medical Center at Grapevine

Dr. Joshua Lemmon, Plastic Surgery,
Baylor Regional Medical Center at Plano

Dr. Stuart Black, Chief of Neurology,
Baylor University Medical Center

Dr. Dwight Lee, Doctor of Medicine,
Doctors Hospital at White Rock Lake

Dr. Brenda Hampton, Chief of Staff,
Lake Point Medical Center

Dr. Tammie Rogers, Doctor of Medicine,
Methodist Charlton Medical Center

Dr. James Moody, Chief of Neurosurgery,
Methodist Dallas Medical Center

Dr. Ketan Trivedi, Emergency Medicine,
Methodist Mansfield Medical Center

Dr. Marc Quinn, Pulmonary Medicine,
Methodist Richardson Medical Center

Dr. Jeffrey Greco, Hospitalist,
Texas Health Arlington Memorial Hospital

Dr. Althea Lynette Alexis, Doctor of Medicine,
Texas Health Harris Methodist Hospital Southwest FW

Dr. Paul Whatley, Orthopedic Surgeon,
Texas Health Presbyterian Hospital Denton

Dr. Michael Blackmon, Intensivist/Pulmonologist,
Texas Health Presbyterian Hospital Plano

Dr. David Brown, Cardiology,
The Heart Hospital Baylor Plano

Dr. David Uhrbrock, Neuroradiology,
UT Southwestern Medical Center

Around DFWHC

ERIC EVANS BECOMES NEW DFWHC BOARD MEMBER

Eric Evans, chief executive officer of Tenet's **Lake Pointe Medical Center**, became a trustee of the Dallas-Fort Worth Hospital Council (DFWHC) Board of Directors in March. The DFWHC board has 13 members made up of hospital executives from across North Texas with Stan Morton, president of Texas Health Presbyterian Hospital Denton, serving as 2011 chair. Evans became chief executive officer of Lake Pointe Medical Center, a 112-bed hospital in Rowlett, in 2010. He most recently served as vice president and chief of staff to **Tenet President** and CEO **Trevor Fetter**, where he assisted in the development of corporate strategy and championed key quality and growth initiatives. Prior to serving as chief of staff, Evans led a mix of clinical and ancillary departments as Lake Pointe's chief operating officer. Evans also served as associate administrator and director of business development at Lake Pointe, where he was responsible for physician relations and recruiting, marketing, strategic planning and growth initiatives. He joined Tenet in 2004 as an associate in its leadership development program. Prior to joining Tenet, Evans worked as an industrial engineer at Saturn Corporation. ●



DFWHC EMPLOYEES PARTICIPATE IN SPRING CHARITY WALKS

More than 30 employees of the Dallas-Fort Worth Hospital Council (DFWHC) participated in the weekend charity walks *Walk like MADD*, April 2 and the March of Dimes' *March for Babies*, April 16. *Walk Like MADD* is the signature fundraising event for **Mothers Against Drunk Driving (MADD)**, the nation's premier organization working to stop drunk driving, support victims and prevent underage drinking. MADD is an Associate Member of DFWHC. *March for Babies* was an amazing success with 40,000 people in attendance, hitting a new record for the 40th annual celebration. *March for Babies* gives hope to the more than half a million babies born too soon each year and since 1970, has raised \$2 billion. ●



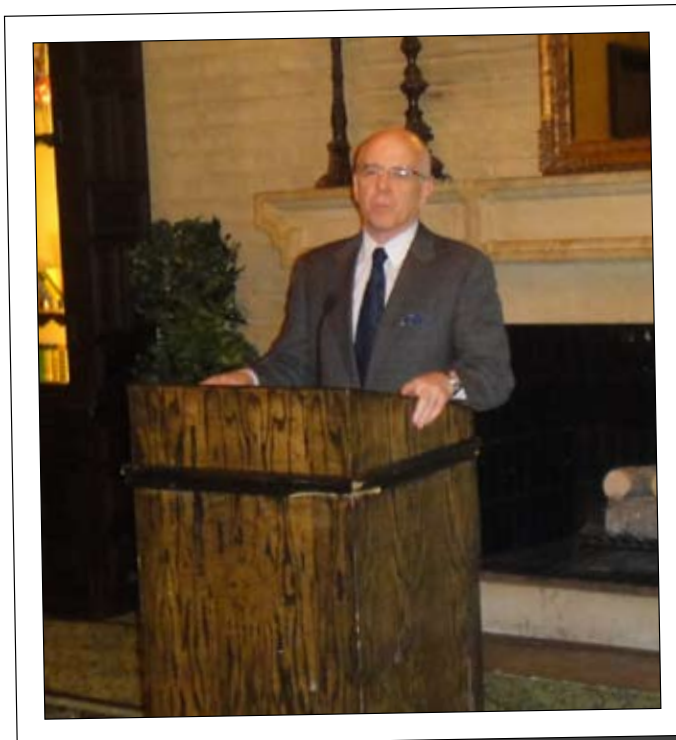
ONCOR MEETS WITH DFWHC FOLLOWING ROLLING BLACKOUTS

Following the rolling blackouts that rippled across North Texas after the snow and ice storm of Feb. 2, board members of the Dallas-Fort Worth Hospital Council (DFWHC) had a series of meetings with **Oncor** officials. Multiple hospitals including **Parkland Health and Hospital System** and several **Texas Health Resources** facilities, were abruptly drenched in darkness without warning. The meetings, hosted by DFWHC president and chief executive officer Steve Love, served as an opportunity for DFWHC hospital members to voice their concern to Oncor officials about the dangers of blackouts without adequate warning. Oncor, which operates the largest distribution and transmission system in Texas, delivering power to approximately 3 million homes and businesses and operating 117,000 miles of distribution and transmission lines, said they would work with hospital leaders to make sure similar occurrences do not happen again. DFWHC also met with the **Electric Reliability Council of Texas (ERCOT)** and has plans to meet with other state agencies. ●



DFWHC HOSTS MAY 19 MEETING ON ACCOUNTABLE CARE ORGANIZATIONS

The Dallas-Fort Worth Hospital Council (DFWHC) hosted the Membership Meeting “Accountable Care Organizations: Proposed CMS Regulations and Expectations” May 19 at the Las Colinas Country Club in Irving, Texas. There was also a second presentation “Security Breaches: The Unknown 25%.” More than 60 attendees turned out for the event, with **Dr. Robert Williams**, director of healthcare practice for **Deloitte** serving as the main speaker. **Kevin Roth**, regional director of **Konica Minolta**, was the second speaker. The event was free to DFWHC members and was sponsored by Konica Minolta. Deloitte and Konica Minolta are DFWHC associate members. ●



Dr. Robert Williams, director of healthcare practice at Deloitte, discusses ACOs at May 19 meeting.



DFWHC 2011 Calendar



- June 8 -** Healthcare Associated Infections Seminar
- Aug. 10-11 -** The 4th Annual Patient Safety Summit
- Sept. 22 -** Workforce Educational Event
- Oct. 20 -** The 63rd Annual Awards Luncheon
- Nov. 18 -** Patient Safety and Quality Committee Educational Event

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Jonathan Davis (l to r) of Methodist Charlton Medical Center, Doug Welch of Medical Center of Lewisville, Stan Morton of Texas Health Presbyterian Hospital Denton, Steve Love of the Dallas-Fort Worth Hospital Council, Dr. Ron Anderson of Parkland Health and Hospital System and Steven Newton of Baylor All Saints Medical Center Fort Worth issue a statement on potential Medicaid cuts during a March 29 press conference.

Attention Legislators!

North Texas hospitals issue statement on Medicaid cuts

With concerns about state budget reductions to hospitals and physicians following the release of the House Appropriations Committee's House Bill 1, 75 hospitals making up the Dallas-Fort Worth Hospital Council (DFWHC) issued a Call to Action on the potential crisis at a press conference March 29 at DFWHC offices. Representatives of Baylor Health Care System, HCA North Texas, JPS Health Network, Methodist Health System, Parkland Health and Hospital System and Texas Health Resources made a statement to legislators in an effort to protect state funding.

"It's a serious issue," said W. Stephen Love, president and chief executive officer of DFWHC. "The reductions will cause a loss of federal matching dollars and more uncompensated care for hospitals potentially leading to disenrollment in Medicaid programs. Cuts to Texas Medicaid and the State Children's Health Insurance Program budgets for FY 2004-2005 resulted in a 29 percent decline in enrollment in less than a year."

DFWHC representatives said the Texas Medicaid program benefits the lives of eligible participants including children, with reductions expected to have a major impact on residents.

"These cuts could change patients from Medicaid to the uninsured," said Stan Morton, DFWHC chair and president of Texas Health Presbyterian Hospital in Denton. "This would result in a shift of patient care from ambulatory settings to emergency departments. This is not the best situation for patients."

Disenrollment (patients converted from Medicaid to the uninsured) will increase costs by shifting health care from ambulatory settings to more expensive emergency departments and increase hospital stays, according to DFWHC representatives. They cited a 2007 Arizona study "Impact of Medicaid Disenrollment on Health Care Use and Cost," where it was estimated a 10 percent disenrollment in children would increase health care costs in Phoenix by \$2,121 per child. According to Love, only one in

three physicians treat Medicaid patients. Additional cuts would negatively impact physician access.

"Reductions will hurt the Dallas-Fort Worth economy," he said. "DFWHC hospitals are sounding a warning call. They believe everyone can be part of a solution as we support our legislative leaders to find non-tax revenue, fix the problems with our business tax system, remove inappropriate tax exemptions and consider using the Rainy Day Fund."

DFWHC Call to Action representatives also included Steve Newton, president of Baylor All Saints Medical Center Fort Worth; Regina Montoya, senior vice president and general counsel, Children's Medical Center Dallas; Bill Kennedy, senior vice president of Cook Children's Health Care System; Jonathan Davis, president of Methodist Charlton Medical Center; Doug Welch, president of Medical Center of Lewisville; and Dr. Ron Anderson, president and chief executive officer of Parkland Health & Hospital System. ●

Alzheimer's Disease

Why should I care about the 21st century epidemic?

Our country is facing a crisis in dementia care. Alzheimer's disease is the 6th leading cause of death in this country, surpassing diabetes this year. It strikes one in eight of those age 65 and older, and as many as half of those living into their upper 80s.

Between now and 2020, we will experience a dramatic increase in the number of citizens with Alzheimer's disease and other dementing illnesses. Between 2010 and 2030, there will be a 49% increase in the number of people with Alzheimer's related dementias. This does not include the increase in the number of people with other forms of dementia and mild cognitive impairment (MCI).

Currently, an estimated 5.4 million are affected by this devastating disease--the impact will strain the resources of family, friends, co-workers, healthcare professionals, hospitals, nursing homes, insurance carriers and society in general. The pain of Alzheimer's is unbearable for both the person with the disease and those around them who will need to care for them, because it lasts for years and demands increasingly greater levels of care and support. The emotional, financial, and social consequences of Alzheimer's are devastating.

The emotional toll and cost of care to families is enormous. From the time of diagnosis, people with Alzheimer's survive about half as long as those of similar age without dementia. They live an average of eight years and up to as many as 20 years from the onset of symptoms. More than 7 out of 10 people with Alzheimer's disease live at home, where family and friends provide almost 75% of their care. The remainder is "paid care" costing an average of \$12,500 per year. Almost all families pay this out of pocket. Over a lifetime, the average cost of care for an individual with Alzheimer's disease is \$170,000.

Alzheimer's annual cost to US business exceeds \$61 billion—the equivalent of the net proceeds of the top ten Fortune 500 companies. \$36.5 billion represents the cost of caregiving, (i.e., absenteeism by employees caring for a loved one with the disease). The remaining \$24.6 billion represents the business share of health and long-term care expenditures for persons with Alzheimer's disease.

For people with Alzheimer's disease and other dementias, aggregate payments for health care, long-term care and hospice are projected to increase from \$183 billion in 2011 to \$1.1 trillion in 2050 (in 2011 dollars). Medicare and Medicaid cover about 70 percent of the costs of care. Without a cure or prevention for the disease, Alzheimer's could bankrupt both Medicare and Medicaid.

Finding a treatment that could delay the onset of Alzheimer's disease by five years could reduce the

As a service to readers, the DFWHC Interlocutor is publishing articles submitted by Associate Members. This article was provided by the Alzheimer's Association - Greater Dallas Chapter. For guidelines, please contact Kristin Alexander at 972-719-4900.

PROGRAMS

You can help spread the word about the support programs offered free of charge. Here are some examples of how the Alzheimer's Association can help:

24/7 Helpline - 1-800-272-3900

This toll-free service is available 24 hours a day, providing families and professionals with information and referrals.

Patient and Family Services

The Alzheimer's Association provides assistance throughout the duration of the disease.

Support Groups

These groups create an environment of support and sharing for family members and/or caregivers of a love one.

MediAlert - Safe Return

Nationwide identification program assists in the safe return of individuals with Alzheimer's disease who become lost.

Early-Stage Programs

Trailblazer groups provide support for individuals with early-stage Alzheimer's disease or dementia. Eight weekly sessions



number of individuals with the disease by nearly 50 percent after 50 years. Through the Alzheimer's Association's Research Program, hundreds of talented scientists apply for support each year to fund investigations that identify new treatment methods, discover genetic factors, accelerate drug development and identify prevention strategies.

Even though Alzheimer's devastates individuals, burdens families, and threatens the solvency of our healthcare system, there is hope through research for treatments and prevention as well as the support services available to patients and families.

The Alzheimer's Association is taking the lead and mobilizing its nationwide resources to inform and educate people about this pending national crisis. Building greater awareness and concern about Alzheimer's is vital to our organization achieving its three-fold mission: advancing research; enhancing care and support; and promoting risk

reduction through brain health.

The Alzheimer's Association wants to partner with healthcare facilities and professionals to:

- Expand community education and training
- Improve service coordination
- Promotion and dissemination of the most current standards and guidelines for care
- Education and training for service providers to implement those standards and guidelines
- Improved access to resources and services in the early stages of this disease

We will continue to expand these programs, seeking new ways to help families in need during their struggle with Alzheimer's. For information or to get involved, contact us at 214-540-2400, or visit our website www.alz.org/greaterdallas. ●

are followed by support and social activities.

Caregiver Classes

Training sessions held for family and caregivers who assist people with Alzheimer's disease. Classes are offered in various locations and at no charge to families.

Professional Education

Training is available to professionals at senior communities. These seminars, workshops and classes cover a wide range of topics related to Alzheimer's and dementia.

Resource Center

Local lending library with many print and video materials.

Speakers Bureau

Speakers make presentations to community groups and civic organizations on various aspects of Alzheimer's.

These programs can make a difference. A recent study found that early detection, diagnosis and care for people with cognitive impairment and dementia reduces outpatient costs by almost 30 percent. ●

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Foundation Mission

Continually improve the community's health by promoting safe, high quality, cost effective, accessible, and equitable healthcare and by strengthening the healthcare workforce through education, research and collaboration.

Foundation Vision

Become *the* community resource to create new knowledge, insight and wisdom for the continuous improvement of healthcare.

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FOUNDATION PRESIDENT'S COLUMN

Working towards a technology system

Whether the community's healthcare leaders are considering medical home models, accountable healthcare organizations or just looking to keep ever-decreasing reimbursement for Medicare and Medicaid patients, there is one thing all of us will need: a technology system that delivers meaningful aggregate information on patients and populations. Such a system will need fast analytics capabilities while crossing traditional borders between providers. Simply put, it's the ability to follow patients wherever they may go.

Our local hospitals have been planning for this since 2010. The Dallas-Fort Worth Hospital Council (DFWHC) Foundation's Information and Quality Services Center is

designed to capture this knowledge retrospectively – and it works with claims data instead of clinical data. The IT infrastructure of the center has the ability to “morph” in collaboration with the Regional Health Information Exchange. Assets include the Enterprise Master Patient Index and development of simple and complex aggregation and reporting. These investments can be used in the regional IT exchange being utilized by healthcare providers in North Texas.



Kristin Jenkins

JD, FACHE

President, DFWHC Foundation,
Senior Vice President, DFWHC

The DFWHC Foundation and its hospitals have relationships between one another to store and utilize patient information for the good of the community. These relationships span more than 10 years and have allowed the region to be involved in work at the national level to improve care and inform providers. The trust of our hospitals when sharing information is something that does not exist in most communities as they move towards an uncertain

future. We see these relationships as the most valuable asset of the DFWHC Foundation and its Information and Quality Service Center participants.

As we work together towards transition to IT structures allowing us to achieve strategic goals in the world of reform, we hope you will find that your investment here brings value to your daily work. ●



Around DFWHC Foundation

NEW DFWHC FOUNDATION VIDEO PREMIERED APRIL 26



The Dallas-Fort Worth Hospital Council (DFWHC) Foundation premiered its new highlight video during the Employee of the Year Luncheon, April 26. The video will be used at DFWHC Foundation events and will be posted to its new website at www.dfwhcfoundation.org. Participants included **Dr. Ruben Amarasingham** of Parkland Health & Hospital System, **Dr. Elizabeth Poster** of UT Arlington School of Nursing, **David Tesmer** of Texas Health Resources, **Dr. Katie Cardarelli** of UNT Health Science Center and **Carl Towns**, a graduate of UT Arlington School of Nursing and a recipient of the DFWHC Foundation's Rex McRae Scholarship. The video was directed by **IIFusion Creative** and can be found on YouTube at www.youtube.com/watch?v=UtzneKG80&feature=related. ●



THIRD ANNUAL PATIENT SAFETY EVENT SCHEDULED FOR JUNE 8

The Dallas-Fort Worth Hospital Council (DFWHC) Foundation will host the third annual patient safety education event “**Healthcare Associated Infections: Reporting, Prevention and Antibiotic Stewardship**” June 8 at the Las Colinas Country Club. Cost is \$25 for DFWHC members and \$50 for non-members. Registration begins at 10:30 a.m., with lunch served at 11:00 a.m. followed by presentations from 11:30 a.m. – 2:30 p.m. Speakers include **Dr. Ed Septimus**, Medical Director Infection Prevention and Epidemiology at HCA Healthcare System; and **Jeffrey Taylor**, MPH Manager, Emerging and Acute Infectious Disease Texas Branch of the Texas Department of State Health Services. Register at: <http://dfwhcfoundationjune8th.eventbrite.com>. Nursing contact hours have been applied for through the Texas Nurses Association, an accredited approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation. For additional information, please contact the DFWHC Foundation at 972-717-4279.

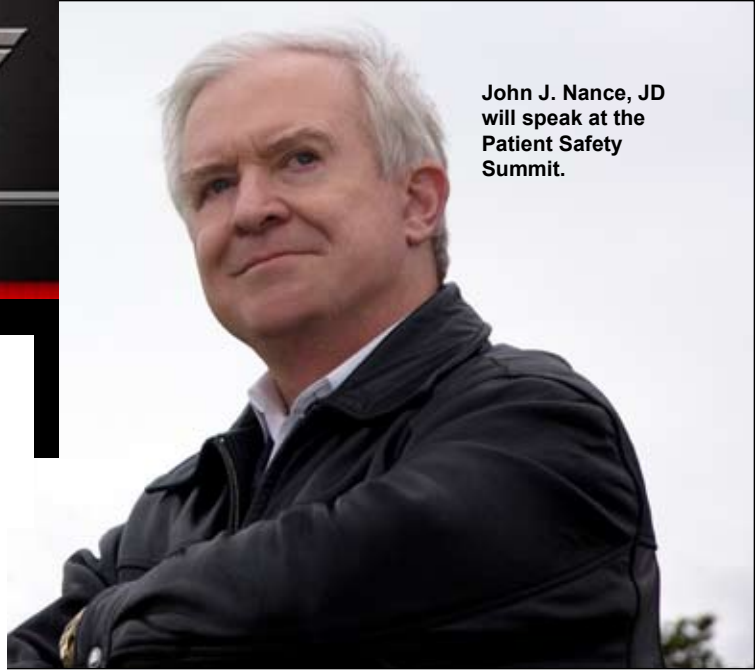
Dr. Ed Septimus is the medical director infection prevention and epidemiology at HCA Healthcare System.



MISSION POSSIBLE

PATIENT SAFETY

PATIENT SAFETY SUMMIT EPISODE IV



John J. Nance, JD will speak at the Patient Safety Summit.

FOURTH ANNUAL PATIENT SAFETY SUMMIT AUG. 10-11

The Dallas-Fort Worth Hospital Council (DFWHC) Foundation will host the **Fourth Annual Patient Safety Summit, August 10-11** at the Irving Convention Center in Las Colinas. The event is from 9 a.m. - 5 p.m. August 10 and 9 a.m. - 3 p.m. August 11. The Patient Safety Summit highlights issues and challenges in patient safety and quality. Strategies for organizations will also be shared. Speakers include **John J. Nance, JD**, returning by popular demand to give an update on his successful presentation from two years ago. A best-selling author, Nance's book, *Why Hospitals Should Fly: The Ultimate Flight Plan to Patient Safety and Quality Care* has been acclaimed as reinventing the cultural foundations of healthcare. **Dr. Michael Leonard**, a principal at Pascal Metrics Inc., will also appear. Dr. Leonard is an international trainer for patient safety officers and has been the physician leader for patient safety at Kaiser Permanente. Additional speakers include **Dr. Steven Berkowitz**, chief medical officer for St. David's Healthcare and division chief medical officer of HCA; and **Dr. Karen Zimmer**, clinical director for ERICI and professor of internal medicine at Johns Hopkins Hospital in Baltimore. For information and vendor opportunities, contact **Robin Stout** at 972-717-4279. ●

HEALTHY NORTH TEXAS

www.healthyntexas.org

Created under the direction of the Dallas-Fort Worth Hospital Council (DFWHC) Foundation, **Healthy North Texas** is a web-based source of community health and population data. **Healthy North Texas** allows you to compare more than 100 local health and quality of life indicators; discover and share evidence-based best practices; use the report assistant to create quick reports and summaries; and connect to upcoming community events. Visit **www.healthyntexas.org** today to learn more about the health and quality of life of North Texans. For information, please contact **Summer Collins** at **scollins@dfwhcfoundation.org** or call 972-717-4279. ●



TEXAS NURSING WEBSITE NOW AVAILABLE TO REGION

Created under the direction of the Dallas-Fort Worth Hospital Council (DFWHC) Foundation Workforce Center, the **Texas Nursing Resource Center** is a website launched through joint efforts with the Gulf Coast and North Texas regions. Located at **www.texasnrc.org**, the website is an opportunity to find information on job openings for nursing faculty, advanced nursing degree programs, training modules for clinical educators and best practices. For questions, please contact **Sally Williams** of the DFWHC Foundation Workforce Center at **swilliams@dfwhcfoundation.org** or call 972-717-4279. ●





Salary Surveys published May 2

Valuable benchmark data highlights the state of Texas

The 2011 GroupOne Services, Inc. HR Surveys were published May 2 and are now available for purchase. These surveys provide valuable benchmark data for the state of Texas and the North Texas Region. Surveys available include:

Pay Practices Survey (State of Texas with breakout for North Texas)

Report includes Certification Pay, Differential and Shift Pay, Holiday Pay, Call Pay, Charge & Preceptor Pay, Critical Shortage & Seasonal coverage, Pay Budgets, Incentive Programs, Retention Programs, Clinical Ladders, Bilingual Pay, and more.

Benefit Practices Survey (State of Texas)

Report includes Time Off plans, Retirement Plans, Health Insurance, Dental, Vision, Prescription Drugs, Disability & Life Coverage, Tuition Reimbursement, and Supplemental Benefits, and Benefit policies.

Vacancy & Turnover Survey (North Texas Region only)

Report includes current vacancy statistics for Nursing (by department) and 25 other critical Allied Health positions. Also included are turnover statistics for Full and Part-time employees, Full and Part-time Nurses, PRN employees and PRN Nurses

Results are available to hospitals, healthcare organizations, institutions of higher education and DFWHC associate members. To purchase, please contact **Suzanne Smith**, SPHR, CCP, CBP at ssmith@dfwhc.org. ●

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